

## **Important information!**

2024-02-29

Dear valued customer,

RE: Permanent suspension of sales of fire-rated ventilation duct insulation products

On January 15, our manufacturer Paroc Group Oy ('Paroc') notified us that it had suspended all sales of its range of fire-rated ventilation duct insulation products for use in HVAC systems in buildings. This step was taken as a precautionary measure while Paroc reviews potential non-conformances relating to certain products within its fire-rated ventilation duct insulation product portfolio. Paroc also informed the Finnish Market Surveillance Authority (TUKES) of their non-conformity concerns and that they had suspended sales.

The manufacturer has advised that they are now **permanently suspending the distribution of Paroc fire-rated ventilation duct insulation products.**

### **Contact your local sales office for the return of non-installed material.**

In cooperation with TUKES, the manufacturer is continuing to evaluate the conformity of installed products. At this time, there is no action to be taken on already-installed material. The manufacturer is committed to keeping us informed and will provide an update as soon as possible.

Paroc remains committed to the HVAC industry and anticipates bringing a replacement portfolio of products to the market within the second half of 2024.

We kindly ask that you confirm receipt of this letter and complete all actions by **Friday 15 March**. We thank you for your cooperation in this urgent matter.

For any questions, please contact Isopartner AB via email to your local sales office.

Respectfully,

Isopartner AB

### **Appendix: Product list (all thicknesses)**

PAROC HVAC Fire Slab EI30 BlackCoat	PAROC HVAC Fire Slab EI30 AluCoat
PAROC HVAC Fire Slab EI60 BlackCoat	PAROC HVAC Fire Slab EI60 AluCoat
PAROC HVAC Fire Slab EI90 BlackCoat	PAROC HVAC Fire Slab EI90 AluCoat
PAROC HVAC Fire Slab EI120 BlackCoat	PAROC HVAC Fire Slab EI120 AluCoat
PAROC HVAC Fire Slab EI30 BlackCoat LT	PAROC HVAC Fire Slab EI30 AluCoat LT
PAROC HVAC Fire Slab EI60 BlackCoat LT	PAROC HVAC Fire Slab EI60 AluCoat LT
PAROC HVAC Fire Slab EI90 BlackCoat LT	PAROC HVAC Fire Slab EI90 AluCoat LT
PAROC HVAC Fire Slab EI120 BlackCoat LT	PAROC HVAC Fire Slab EI120 AluCoat LT
PAROC HVAC Fire Slab EI30 AluCoat	PAROC HVAC Fire Slab EI30 N1
PAROC HVAC Fire Slab EI60 AluCoat	PAROC HVAC Fire Slab EI60 N1
PAROC HVAC Fire Slab EI90 AluCoat	PAROC HVAC Fire Slab EI120 N1
PAROC HVAC Fire Slab EI120 AluCoat	PAROC HVAC Fire Mat BlackCoat
PAROC HVAC Fire Slab EI30 AluCoat LT	PAROC HVAC Fire Mat BlackCoat NW
PAROC HVAC Fire Slab EI60 AluCoat LT	PAROC HVAC Fire Mat (EI30) BlackCoat NW
PAROC HVAC Fire Slab EI90 AluCoat LT	PAROC HVAC Fire Mat BlackCoat LT
PAROC HVAC Fire Slab EI120 AluCoat LT	PAROC HVAC Fire Mat BLC/COM
PAROC HVAC Fire Slab EI30 N1	PAROC HVAC Fire Mat Comfort
PAROC HVAC Fire Slab EI60 N1	PAROC HVAC Fire Mat AluCoat
PAROC HVAC Fire Slab EI120 N1	PAROC HVAC Fire Mat AluCoat LT
PAROC HVAC Fire Slab EI30 BlackCoat	PAROC HVAC Fire Mat AluCoat CH
PAROC HVAC Fire Slab EI60 BlackCoat	PAROC HVAC Fire Mat ALC/COM
PAROC HVAC Fire Slab EI90 BlackCoat	PAROC HVAC Fire Therm Mat BlackCoat
PAROC HVAC Fire Slab EI120 BlackCoat	PAROC FireVent Mat AluCoat
PAROC HVAC Fire Slab EI30 BlackCoat LT	PAROC FireVent Mat Comfort
PAROC HVAC Fire Slab EI60 BlackCoat LT	PAROC Hvac AirCoat
PAROC HVAC Fire Slab EI90 BlackCoat LT	PAROC Hvac AirCoat Bend 45
PAROC HVAC Fire Slab EI120 BlackCoat LT	PAROC Hvac AirCoat Bend 90
	PAROC Hvac AirCoat T-joint

Med Vänliga Hälsningar

**ISOPARTNER AB 2024-03-01**